Public questions to Adult and Health Select Committee – 14 July 2017

 NHS England and Surrey Health & Social Care providers have recently announced that agreement has been given for a health and social care devolution style arrangement for the Surrey Heartlands STP area to commence in April 2018 and in shadow from with immediate effect.

It has been announced that the deal will be similar to Greater Manchester with some differences.

NHS England has announced that: "This agreement will bring together the NHS locally with Surrey County Council to integrate health and social care services...."

Q 1a: Has the scrutiny committee seen the specific plans that have been agreed?

Q 1b: If so does the scrutiny committee know when the plans will be shared with the public?

- 2. The Surrey Heartlands STP October submission makes reference to preventative services as a key element to the STP.
 - Q: How can the Scrutiny Committee ensure there is public confidence in this statement as a result in recent cuts in public health services in Surrey?
- 3. You may be aware that the Surrey Heartlands STP submitted in October 2016 committed to £115 £125 million of efficiencies by 2020 / 2021
 - Q: Can the scrutiny committee identify what services will not be provided as a result of these cuts / efficiencies.
 - Submitted by Mr Mick Moriarty Surrey resident and also on behalf of UNISON South East.
- 4. The proposals for stroke rehabilitation services indicate that stroke patients from Waverley may be required to travel to Frimley and perhaps as far Woking or Ashford to receive on-going care.
 - Q: Given the generally poor public transport connectivity of Waverley and the limitations of the hospital Hoppa service, what assurance can the Adults and Health Select Committee give to Waverley residents that they will not be required to travel out of the Borough in order to receive on-going out-patient care and rehabilitation services in relation to stroke treatment?
 - Submitted by Cllr Jenny Else, Waverley Borough Council
- 5. In January 2017, interim changes to the provision of stroke care at the Royal Surrey County Hospital were implemented that mean that Waverley residents with a suspected stroke that would previously have been taken by ambulance to the Royal Surrey, are

now being taken to Frimley Park or St Peter's Hospitals for their acute care.

In effect, this trials the proposed arrangements to concentrate acute stroke care services for south-west Surrey at Hyper-Acute Service Units (HASUs) at Frimley Park and Ashford St Peters Hospitals.

Q: Can I seek assurance that the Adults and Health Select Committee will take the opportunity of this 'trial' to scrutinise the ambulance journey times to Frimley Park Hospital for suspected stroke patients from Waverley since January 2017, and compare these with ambulance journey times to the Royal Surrey, in order to provide some indication of whether expected longer ambulance journey times might impact on the likelihood of positive outcomes for Waverley stroke patients.

Submitted by Cllr Andy McLeod

Response

Q1a and b

The trilateral agreement for the Surrey Heartlands Sustainability and Transformation Partnership (STP) is publicly available here:

http://www.nwsurreyccg.nhs.uk/surreyheartlands/Pages/News.aspx

The Surrey Heartlands STP is publicly available here:

http://www.nwsurreyccg.nhs.uk/surreyheartlands/Documents/Surrey%20Heartlands%20 STP%20October%202016.pdf

The Committee's predecessor, the Wellbeing and Health Scrutiny Board, was involved in discussions throughout the development of the STP.

The Committee will continue to promote the same principles of early involvement and local accountability. It will be reviewing the devolution plans through 2017/18, along with the delivery of the other two STPs that relate to Surrey residents, Frimley Health STP and East Surrey and Sussex STP.

There has been a clear commitment from those involved in developing the Surrey Heartlands STP to engage with the Committee in the year ahead. The proposals around citizen-led engagement outlined in the STP are of particular interest to the Committee, and it will continue to advocate this approach on behalf of Surrey residents.

Q2

The case for preventative services in managing demand pressures on urgent care is well recognised, as are the financial pressures faced by health services, Adult Social Care and Public Health. The Committee will review any proposals for substantial changes to preventative services, and scrutinise the impact for Surrey residents. It welcomes the views of residents so it can reflect these to the relevant health and social care leaders.

Q3

The STP sets out efficiencies over a five year period, and the long-term strategic changes required to deliver these will inform the Committee forward work program over this time. As Chairman, I intend to meet with Surrey Heartlands leaders over the summer to discuss the ways in which the Committee will be involved in reviewing these. I will report back to the Committee in September 2017.

The powers and duties the Committee has, and the responsibilities that health partners have in respect to scrutiny, remain unchanged by the STPs. Any substantial variation would require consultation, and the role of the committee is to strengthen the voice of local people in the planning and delivery of local health services. It is in line with these principles that the Committee will conduct its business.

Q4

The Adults and Health Select Committee has asked commissioners to respond to the concerns and have received the following response:

Final decisions on the way forward following the recent stroke consultation have not yet been made. A 'Committees in Common' meeting of both Guildford & Waverley and North West Surrey CCGs to decide the way forward has been re-scheduled from July to early September.

Under the proposals put forward, Waverley residents would not be expected to travel to either Woking or Ashford for rehabilitation care; the proposals put forward in the public consultation included potential rehabilitation sites at either Farnham and/or Milford for Waverley residents. A wealth of feedback was received in response to the consultation which is currently being given due consideration to inform final decisions on the future stroke model of care.

Q5

The Committee's predecessor, the Wellbeing and Health Scrutiny Board, reviewed plans for improving stroke care in west Surrey at its meeting on 17 February 2017.

The Board recommended "That the Chairman follow up with the CCG and SECAmb on progress to address the response time issues faced in Waverley."

The Chairman of the Wellbeing and Health Scrutiny Board also attended a SECAmb sub-group in March 2017 where concerns about ambulance response times were discussed.

The Adults and Health Select Committee has asked commissioners to respond to the concerns and have received the following response:

The CCGs continue to work closely with SECAmb to ensure ambulance response times meet the needs of the Waverley population. Since January 2017 when the Royal Surrey County Hospital was unable to continue to receive suspected stroke patients, there have

been no incidents or evidence that longer ambulance journey times have impacted negatively on a patient's outcome. The CCGs will continue to monitor the situation. Feedback from clinicians states that the improved pathway on arrival in hospital and the 24/7 availability of stroke expertise has in their view resulted in improved care and outweighs the small increase in travel time.

Ken Gulati
Chairman – Adult and Health Select Committee